

OFFICE OF THE OMBUDSMAN FOR UN FUNDS AND PROGRAMMES

- Working together to find solutions -

How does it work?

1 You have a conflict or workplace concern and you feel that you don't know who to talk to

You contact the Office in a safe and confidential way

3 An ombudsperson will be assigned to your case normally within 48 hours after the Office receives your message

The ombudsperson will schedule a session and will then **listen** to you, **ask** you some questions and **help** you determine your options.

5 Among the options, if you so decide, the ombudsperson can assist with further services like facilitated dialogue and mediation.

Independent

Confidential

Impartial

Informal

Contact us: