Office of the Ombudsman

The Mediation Pledge

Recognizing the value of mediation as one of the informal workplace resolution mechanisms, the five organizations served by the Office of the Ombudsman — UNDP, UNFPA, UNICEF, UNOPS and UN Women — had signed the following Mediation Pledge in 2021.

THE PLEDGE

"In the event of a workplace conflict between [the organization] and a member of its personnel, the organization is prepared to discuss the possibility of resolving the conflict through Mediation.

At the request of the member of personnel or of [the organization], an initial discussion on the suitability of Mediation will be hosted by the Mediation Unit of the Office of the Ombudsman for United Nations Funds and Programmes.

At any time during the mediation process after the initial discussion, if one or both parties believe that Mediation is not viable in their case, either party may withdraw and proceed with formal options to resolve the matter."

SIGNED BY

UNDP UNFPA unicef UNOPS UN WOMEN